



A Private Multi-Specialty Hospital in Qatar chooses eHOpe to operate state-of-the-art facilities

A private multi-specialty hospital in Qatar that commenced operations in 2004 consists of 250 guest rooms, including Royal Suites and VIP Rooms, 16 rooms for day surgery, eight beds in the Neonatal Intensive Care Unit (NICU), five beds in the Intensive Care Unit (ICU) and five beds in the Coronary Care Unit (CCU).

The Hospital has seventeen operational and functional departments offering substantial medical expertise supported by state-of-the-art medical equipment and technology to ensure that healthcare needs are met with high quality care. Each Clinical Department provides excellent medical services making it the primary choice of the local and expatriate community.

In order to maintain a high level of service backed with high quality and reasonable cost, the hospital was in need for a fully integrated information system that will electronically operate all its operations, facilities and improve patient care.

As a result, the hospital administration chose Optimiza's eHOpe (electronic Hospital Operations Management Information System) to automate the state of art facilities at the hospital. Towards that goal, the Optimiza team and the hospital's teams have worked hard together to set-up and implement around 40 modules of eHOpe, taking into consideration the local laws and regulations, while simultaneously complying with the hospital's operating procedures that had to be developed as well.

This project was a big challenge for both parties, and it turned out to be a very successful one which enabled the hospital to offer full services to its patients and get ready for new expansion.