



## **A Saudi Specialist Hospital and Research Center chooses Royah Optimiza to implement and set up their Oracle applications**

A multi-facility, multi-entity tertiary specialist hospital and research centre and one of the leading healthcare institutions in the Kingdom of Saudi Arabia with a mission is to provide medical services of highly specialized nature and promote medical research and education programs, including postgraduate education training, as well as contribute to the prevention of disease.

Since it was first established, and through the years that revealed the growing challenges facing the healthcare sector, where better services are required in a lower cost, it has become clear that the current use of existing systems is not meeting the strategic objectives of their organization including the need to simplify HR business processes, facilitate work for supervisors and employees and involve employees more directly in business processes.

As a result, the hospital started seeking a consulting firm to implement and set up their Oracle Application as per the deliverables of Phase I that was implemented by another company, while utilizing their existing staff as part of the project team.

This is when the hospital chose Royah Optimiza to bring out a significant change in its financial, logistics and HR operations accomplished by providing proactive support, services and improving upon the current business operations of the ERP application, while focusing on customer satisfaction, knowledge transfer and continuous advancement.

During the project, Royah Optimiza team was directly involved with the team of consultants at the hospital and successfully implemented the overall project planning, advisory, risk control, quality assurance, performance management and change management among many other deliverables.

Some benefits of this implementation were streamlining complex business processes, enhancing employee efficiency, increasing transparency of personnel administration, actively involving employees in business processes and reducing error sources, routes and paper consumption.