



**2003-2004**

**AMAN Insurance Management Solution: SALAMA Insurance Arab Company, (UAE)**

The SALAMA Insurance Arab Company has been a leading provider of Shari'a compliant insurance solutions (Takaful) in the United Arab Emirates for more than 27 years.

SALAMA Insurance Co has been seeking a comprehensive technology-enabling insurance management solution that would not only allow them to continue in providing the best Takaful solutions, but also help them achieve a further edge and advantage in their competitive market. Their main concern, however, was that there would be no risk to the many years of hard and soft copy archives and information gathered by the company.

In 2003, Optimiza was called in to implement the **AMAN** Insurance Management Solution, because it met SALAMA Insurance Co's requirements without risk to their archives and files. The implementation included general insurance, group and individual medical insurance, as well as a legal module. Finally, the implementation included a major data conversion project which allowed the SALAMA Insurance Co to upgrade while maintaining their valuable historical database.

Currently, there are more than 100 SALAMA Insurance Co users applying **AMAN** in their daily operations, with a reduced operational cost to the company, improved productivity and maximization of service efficiency. Historical information has been converted and stored; and the system has ensured that the company is able to maintain a high level of security.